

Housing Stability & Multi-System Coordination

Resident Profile

Name: Barb K.

Age: 54

Referral Source: HOME Choice

Health Needs: Post-hip fracture, severe osteoporosis, chronic pain

Social Context: Seeking temporary custody of two young grandchildren

Functional Considerations: Requires first-floor, one-level accessible housing

Presenting Issue

Following an eight-month rehab stay, Barb could not return to her previous home due to severe mold and structural issues. She urgently needed safe, accessible housing and support navigating complex transition, custody stress, grief, and health challenges. Her goal was to reunite with her grandchildren by Christmas.



Service Coordinator Intervention

Staff provided comprehensive transition assistance:

- Conducted HUD SFS assessment capturing income, disability status, insurance, housing costs, and risk factors.
- Worked with Barb to secure a first-floor, two-bedroom unit to support her mobility needs and custody goals.
- Coordinated HOME Choice funding for security deposit, first month's rent, household items, and moving support.
- Arranged transportation, follow-up medical appointments, and home-safety preparations.
- Referred Barb for grief counseling after the suicide of her son-in-law.
- Worked through significant rural housing limitations to identify a viable placement.

Outcome & Financial Impact

- Barb successfully transitioned to safe, accessible housing aligned with her medical needs.
- She achieved her goal of having her grandchildren with her in time for Christmas.
- Staff and foundation sponsored holiday support, providing food and gifts.
- Barb expressed profound gratitude and increased emotional stability.
- Risk category documented as High due to medical fragility, recent institutionalization, and multiple major stressors.

Service Plan Summary

Identified Needs: Safe housing post-institutionalization; mobility accommodations; custody support; grief resources; medical follow-up.

Goals:

- Immediate: Secure accessible housing and complete transition safely.
- 30 Days: Re-establish medical care and reduce rehospitalization risk.
- 60 Days: Stabilize caregiver routine and support custody responsibilities.

Interventions:

- Housing search and lease support.
- Coordinate HOME Choice funding and essential household purchases.
- Arrange DME/home safety checks.
- Provide grief counseling referral.
- Connect to legal aid for custody navigation.
- Weekly follow-up calls during first month.

Case Significance

Barb's case demonstrates the transformative impact of holistic service coordination — addressing medical, emotional, housing, and family needs simultaneously. Complex, multilayered barriers were overcome through persistent advocacy, resulting in safety, stability, and meaningful family reunification.

Follow-Up:

Monitor medical adherence, housing stability, and caregiver stress monthly.